# GoodR

Building the Leading Digital Platform for Consumer Healthcare

May 2021



#### Disclaimer

This presentation contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. All statements contained in this presentation that do not relate to matters of historical fact should be considered forward-looking statements, including without limitation statements regarding our future operations and financial results, the underlying trends in our business, our market opportunity, competitiveness of our prices, our potential for growth, demand for our offerings, our strategic growth priorities and future offerings and our strategy. These statements are neither promises nor guarantees, but involve known and unknown risks, uncertainties and other important factors that may cause our actual results, performance or achievements to be materially different from any future results, performance or achievements expressed or implied by the forward-looking statements, including, but not limited to, risks related to our limited operating history and early stage of growth; our ability to achieve broad market education and change consumer purchasing habits; our ability to continue to attract, acquire and retain consumers in a cost-effective manner; our reliance on our prescription offering and ability to expand our offerings; changes in medication pricing and pricing structures; our inability to control the categories and types of prescriptions for which we can offer savings or discounted prices; our reliance on a limited number of industry participants; the competitive nature of industry; risks related to pandemics, epidemics or outbreak of infection disease, including the COVID-19 pandemic; the accuracy of our estimate of our total addressable market and other operational metrics; the development of the telehealth market; our ability to maintain and expand a network of skilled telehealth providers; risks related to negative media coverage; our ability to respond to changes in the market for prescription pricing and to maintain and expand the use of GoodRx codes; our ability to maintain positive perception of our platform and brand; risks related to our material weaknesses in our internal control over financial reporting and any future material weaknesses; risks related to use of social media, emails, text messages and other messaging channels as part of our marketing strategy; our ability to accurately forecast revenue and appropriately plan our expenses in the future; risks related to information technology and cyber-security; compliance with government regulation of the internet, ecommerce and data and other regulations; our ability to utilize our net operating loss carryforwards and certain other tax attributes; management's ability to manage our transition to being a public company; our ability to attract, develop, motivate and retain well-qualified employees; risks related to our debt arrangements; risks related to our acquisition strategy; risks related to our debt arrangements; interruptions or delays in service on our apps or websites; our reliance on third-party platforms to distribute our platform and offerings; our reliance on software as-a-service technologies from third parties; systems failures or other disruptions in the operations of these parties on which we depend: changes in consumer sentiment or laws, rules or regulations regarding tracking technologies and other privacy matters; risks related to our intellectual property; risks related to operating in the healthcare industry; risks related to our organizational structure; as well as the other important factors discussed in our Annual Report on Form 10-K for the year ended December 31, 2020, and our other filings with the SEC. These factors could cause actual results to differ materially from those indicated by the forward-looking statements made in this presentation. Any such forward-looking statements represent management's estimates as of the date of this presentation. While we may elect to update such forward-looking statements at some point in the future, we disclaim any obligation to do so, even if subsequent events cause our views to change.

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This presentation includes certain financial measures that are not presented in accordance with generally accepted accounting principles in the United States, ("GAAP"), such as Adjusted EBITDA and Adjusted EBITDA Margin, to supplement financial information presented in accordance with GAAP. There are limitations to the use of non-GAAP financial measures and such non-GAAP financial measures should not be construed as alternatives to financial measures determined in accordance with GAAP. The non-GAAP measures as defined by the Company may not be comparable to similar non-GAAP measures presented by other companies. The Company's presentation of such measures, which may include adjustments to exclude unusual or non-recurring items, should not be construed as an inference that the Company's future results will be unaffected by other unusual or non-recurring items. A reconciliation is provided elsewhere in this presentation for each non-GAAP financial measure to the most directly comparable financial measure stated in accordance with GAAP.

#### Our management team is mission-driven and committed to improving healthcare in America



#### **Doug Hirsch** Co-CEO

**FACEBOOK** 

yahoo!



#### Karsten Voermann

Chief Financial Officer

ibotta worldpay ## Microsoft

#### **Andrew Slutsky**

President, Consumer

*S*criptRelief

#### **Justin Fengler**

SVP, Corporate Strategy & Business Operations



**₩** OLIVER WYMAN

#### Jim Sheninger

SVP, Pharmacy Strategy







#### Trevor Bezdek Co-CEO

Stanford

Biowire

Tryarc

#### **Bansi Nagji**

President, Healthcare

**M**SKESSON

Deloitte.

#### **Jody Mulkey**

Chief Technology Officer

ticketmaster > shopzilla

#### **Babak Azad**

Chief Marketing Officer, **SVP Marketing & Communications** 



BEACHBODY CREDIT SUISSE

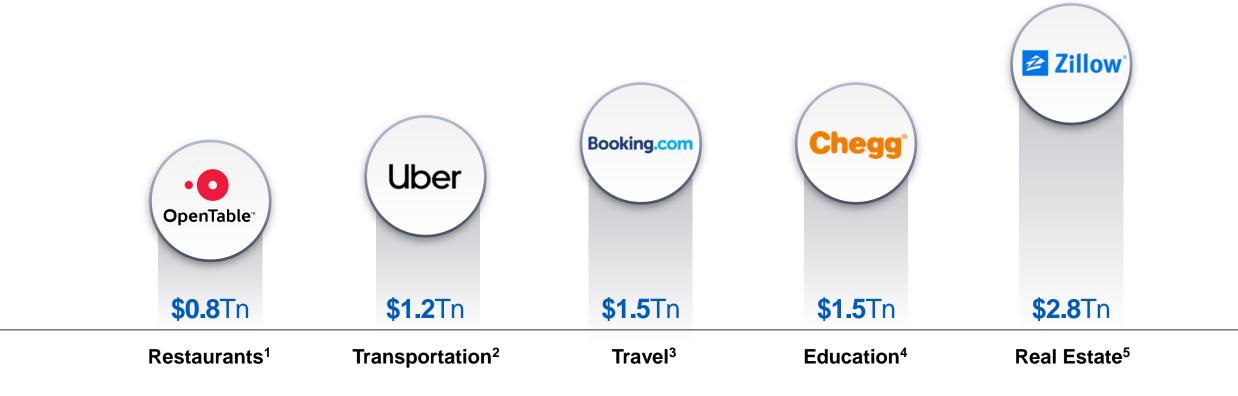
#### **Gracye Cheng** Vice President &

General Counsel



HARVARD

### Today's large consumer spending markets are served by successful consumer-focused, tech-enabled solutions

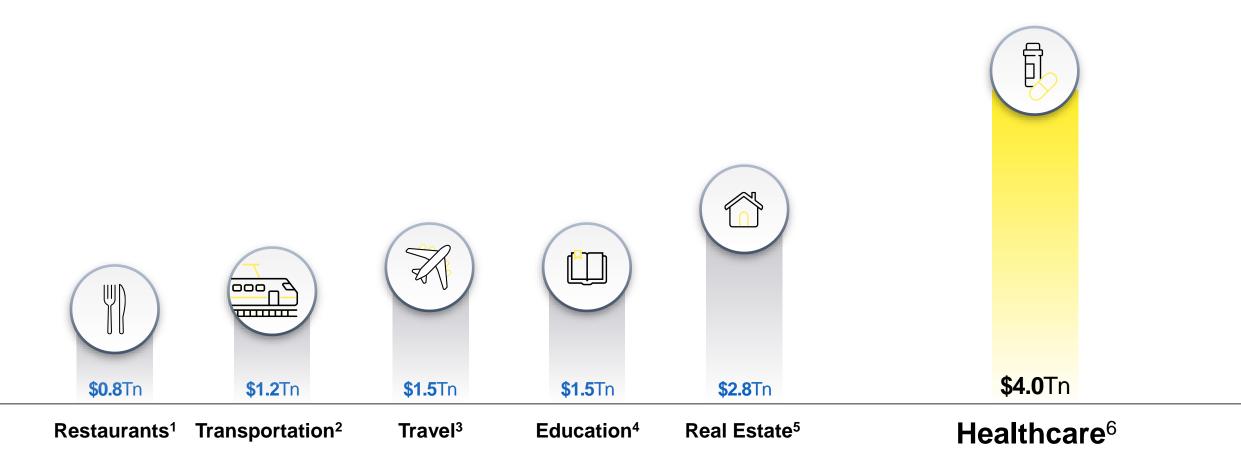


Statista: 2017 total US restaurants food and drink sales.

ransportation Statistics: 2016 expenditures on transportation.

Euromonitor Report: 2019 annual spending on Real Estate in the United States.

### Healthcare spending is significantly higher than in other consumer markets



Statista: 2017 total US restaurants food and drink sales.

Bureau of Transportation Statistics: 2016 expenditures on transportation.

<sup>3.</sup> Statista: 2017 contribution of travel and tourism to GDP in the United States.

Zion Market Research: 2020 projection

<sup>5.</sup> Euromonitor Report: 2019 annual spending on Real Estate in the United States.

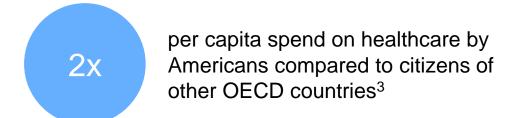
<sup>6.</sup> Centers for Medicare & Medicaid Services (CMS): 2020 projection.

#### Healthcare in America versus other developed nations

#### lowest healthcare quality<sup>1</sup>...



#### ...with some of the highest costs<sup>2</sup>





of all personal bankruptcies are linked to medical costs<sup>4</sup>

Source: Lancet 2018 Human Capital Study; American Public Health Association 2019 Study; OECD Data

<sup>1.</sup> Commonwealth Fund: 2017 study (as compared to Australia, Canada, France, Germany, the Netherlands, New Zealand, Norway, Sweden, Switzerland, and the United Kingdom)

<sup>2.</sup> Peterson-KFF Health System Tracker; CMS; Commonwealth Fund: 2017 study (as compared to Australia, Canada, France, Germany, the Netherlands, New Zealand, Norway, Sweden, Switzerland, and the United Kingdom)

3. Commonwealth Fund: 2017 study (as compared to Australia, Canada, France, Germany, the Netherlands, New Zealand, Norway, Sweden, Switzerland, and the United Kingdom)

<sup>4.</sup> Study published in American Journal of Public Health; 2013-2016

### We started with prescriptions Now we have expanded our platform



- 5Bn+ annual prescriptions<sup>2</sup>
- 800MM+ annual physician visits<sup>3</sup>
- We estimate that most healthcare interactions with consumers occur at the pharmacy
- Fragmented marketplace
- Limited technology innovation in the last 20 years

CMS: 2020 projection

Drug Channel Institute; measured in 30-day equivalent prescriptions: 2018 data

KFF.org and CDC: 2018 data

### GoodRx improves Americans' health and makes healthcare more affordable



20-30% of prescriptions in the U.S. not filled<sup>1</sup>

\$

Nearly \$300Bn in cost from non-adherence<sup>2</sup>

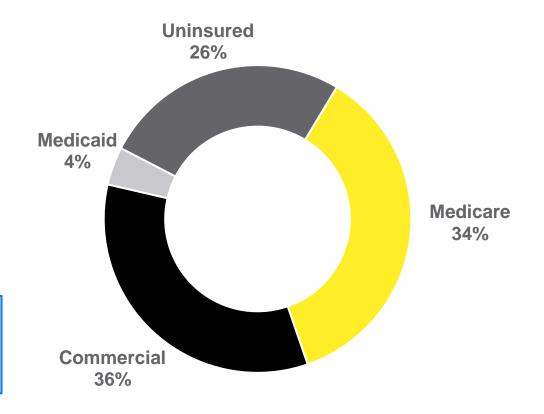


Someone dies every 4 minutes in the U.S. from not taking prescribed medicine as directed or at all<sup>3</sup>



We believe we have helped millions of consumers afford to fill a prescription that would otherwise have gone unfilled<sup>5</sup>

#### GoodRx helps insured & uninsured consumers<sup>4</sup>



<sup>.</sup> Internal estimate; Annals of Internal Medicine: The incidence and determinants of primary nonadherence with prescribed medication in primary care: a cohort study.

<sup>.</sup> New England Journal of Medicine: Taking Our Medicine — Improving Adherence in the Accountability Era; 2018

American Journal of Health System Pharmacy: Meta-analysis of trials of interventions to improve medication adherence.

<sup>4.</sup> GoodRx survey, July 2020

<sup>5.</sup> GoodRx internal research: all-time number

Help Americans get the healthcare they need at a price they can afford





### GoodRx at a glance

#1

Most downloaded medical app in the last three years<sup>1</sup>

\$30Bn+

Estimated cumulative consumer savings<sup>2</sup>

~20M

Monthly Visitors<sup>3</sup>

70,000+

Pharmacies with up-to-date prices

2M+

Prescribers have a patient who has used GoodRx

80%<sup>+</sup>
Repeat Activity<sup>4</sup>

\$551M

2020 Revenue

42%

2020 YoY Revenue Growth 95%

2020 Gross Margin

37%

2020 Adjusted EBITDA Margin<sup>5</sup>

Based on days with most downloads on Apple App Store and Google Play App Store 2017-June 30, 2020.

<sup>2.</sup> As of May 13, 2021. Savings are measured as the difference between the pharmacy list price and the price the consumer pays using GoodRx. Because consumers of our website and mobile application may switch pharmacies if they find a better discount, our consumer savings calculation includes an estimate of savings achieved based on switching pharmacies.

<sup>3.</sup> Monthly Visitors is the number of individuals who visited our apps and websites in a given calendar month. Visitors to our apps and websites are counted independently. As a result, a consumer that visits or engages with our platform through both apps and websites will be counted multiple times in calculating Monthly Visitors. When presented for a period longer than a calendar month, Monthly Visitors is averaged over each calendar month in such period.; March 2021

<sup>4.</sup> Repeat activity refers to the second and later use of our discounted prices by a single GoodRx consumer; 2016-December 31, 2020.

<sup>5.</sup> Adjusted EBITDA is a non-GAAP financial measure. We calculate Adjusted EBITDA, for a particular period, as net income (loss) before interest, taxes, depreciation and amortization, and as further adjusted for acquisition related expenses, cash bonuses to vested option holders, stock-based compensation expense, payroll tax expense related to stock-based compensation, loss on extinguishment of debt, financing related expenses, loss on abandonment and impairment of operating lease assets, charitable stock donation and other expense (income), net. For a reconciliation of net income (loss), the most directly comparable GAAP financial measure, to adjusted EBITDA, see reconciliation slide in the appendix.

### Our platform delivers value to multiple constituents, starting with consumers



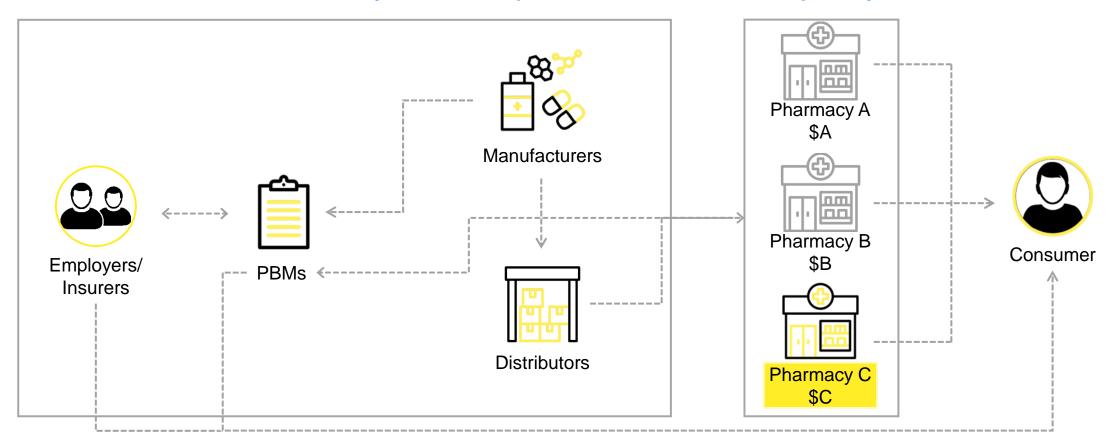
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**Good**<sub>R</sub>

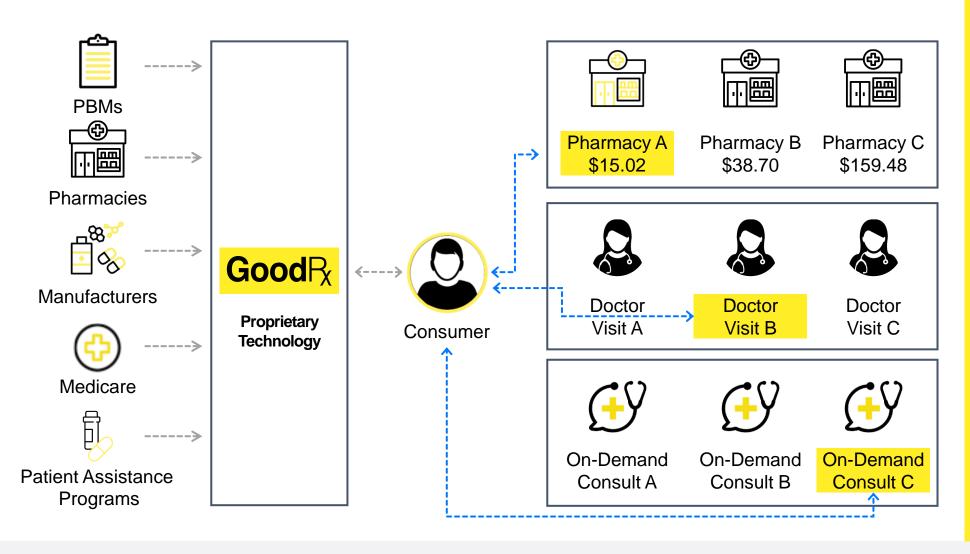
### Complexity creates inefficiency at the consumers' expense

Highly complex healthcare ecosystem results in lack of consistency in consumer price

Consumer faced with wide variance in price and lack of transparency into available alternatives



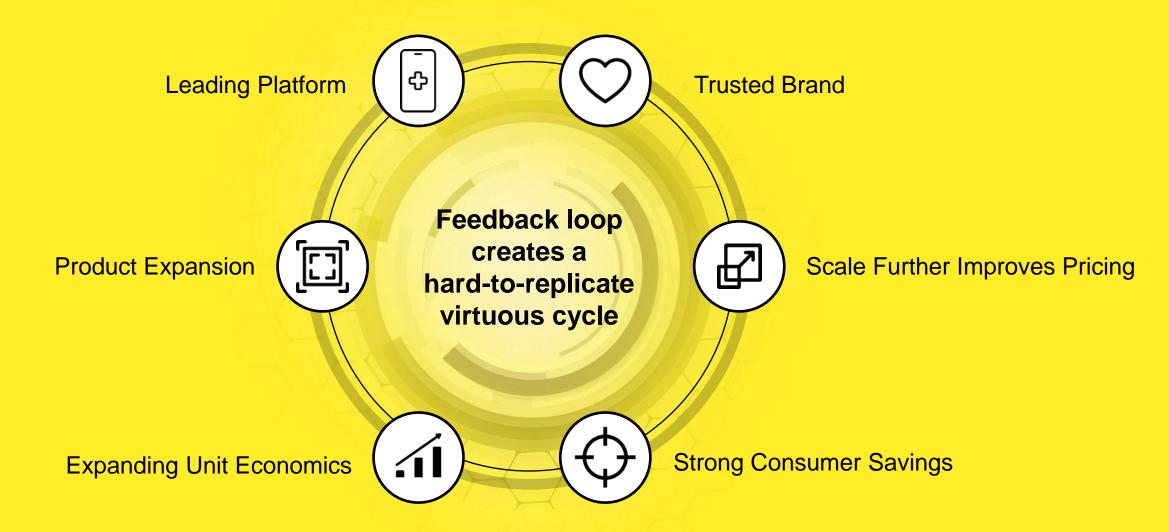
#### GoodRx empowers the consumer



## **Good**<sub>R</sub>

- Single access point
- Greater transparency
- Cost savings
- Convenience

#### Our network strengthens with every transaction



### GoodRx combines complex backend with simple, elegant consumer app

#### **Data sources**



Pharmacy saving programs



U&C prices



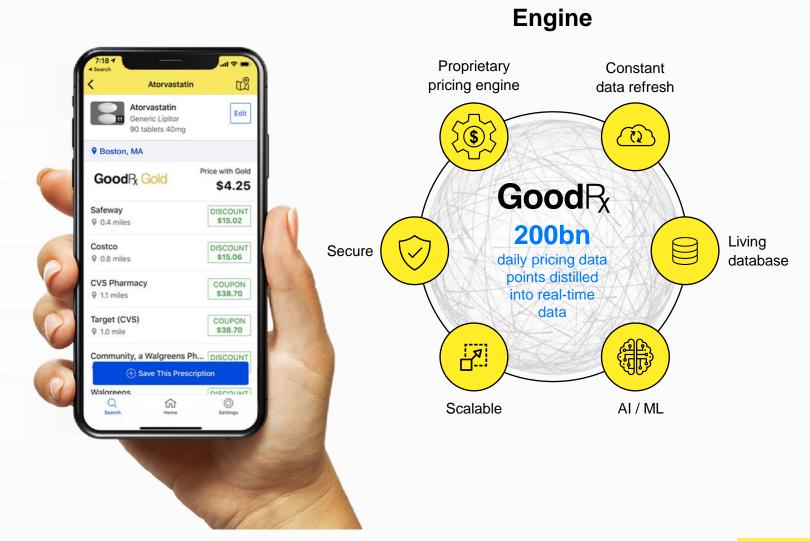


Pharmaceutical Manufacturers

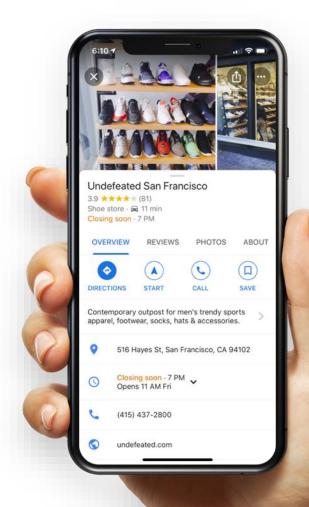


Patient assistance programs

8 Multiple PBM networks



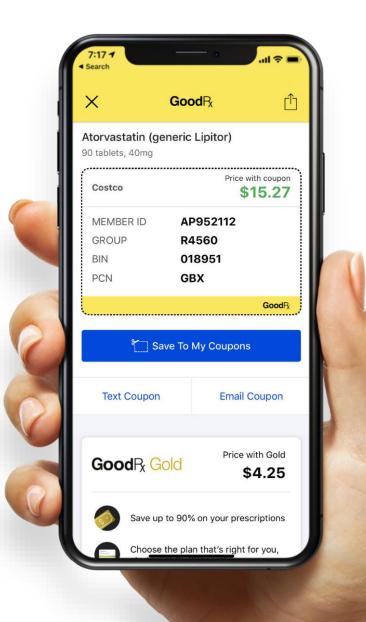
### Simple and powerful





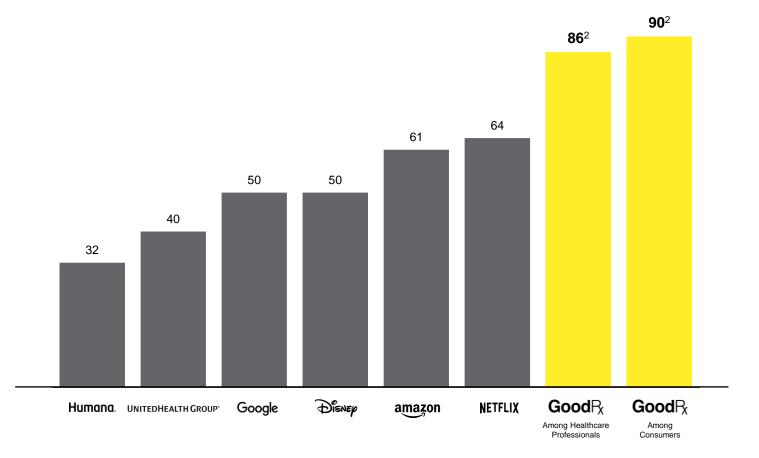


- Improves consumer health
- Benefits industry stakeholders
- Value-added adjacencies



#### Consumers and healthcare providers love us

NPS Scores<sup>1</sup>



"My patients with chronic care conditions pay LESS for their meds by paying cash through GoodRx than by going through insurance."

Marguerite Duane, MD

"Without GoodRx's low prices I'd never be able to afford my medications...they basically help to save my life month after month."

KT, Patient<sup>3</sup>



4.8 Stars on >700K reviews4



<sup>1.</sup> Non-GoodRx NPS sourced from Consumer Gauge. Netflix, 2018; Amazon, 2017; Disney, 2013; Google, 2017; UnitedHealth Group, 2018; Humana, 2014.

<sup>2.</sup> GoodRx NPS based on a survey of consumers on the GoodRx website in February, 2020

<sup>3.</sup> Consumer Reviews from Better Business Bureau website.

<sup>4.</sup> As of June 30, 2020.

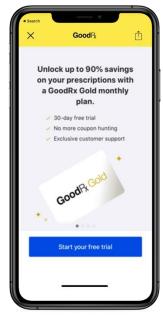
# Subscription products deliver more value to consumers and drive higher lifetime value

~2x

YoY increase in number of subscribers<sup>1</sup>

~2x

one-year contribution compared to our prescription offering<sup>1</sup>



GoodRx Gold



Kroger Rx Savings Club Powered by GoodRx

### Gold

Monthly Plan

1,000+ prescriptions under \$10 at up to 90% savings off list prices

## Kroger

**Annual Plan** 

100+ medications for free, \$3, or \$6 and additional discounts on 1,000+ other prescriptions

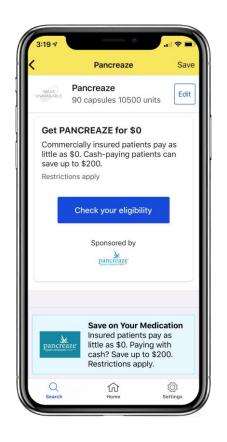
### Delivering value to pharmaceutical manufacturers by engaging our existing high-intent users

20% of GoodRx searches

are for Brand Drugs<sup>1</sup>

~20M

**High intent Monthly Visitors<sup>2</sup>** 



Patient navigation to the best affordability option

**Integrated copay** assistance

**Drives new patient starts and** continuing patient adherence \$30B

**Medical marketing and** advertising spend by pharmaceutical manufacturers<sup>2</sup>

#### Incremental

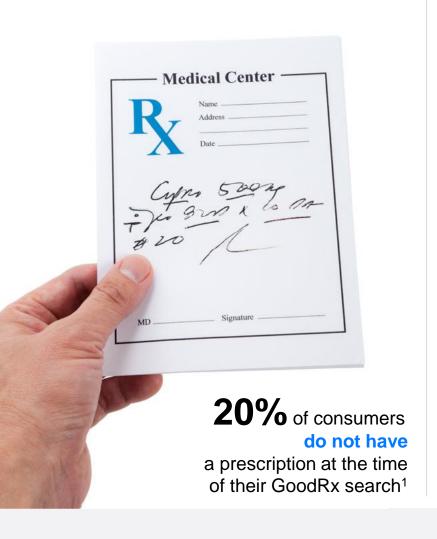
margins capitalizing on existing traffic

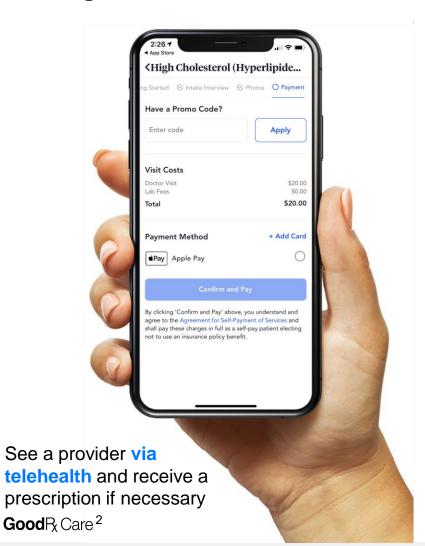
<sup>2.</sup> Monthly Visitors is the number of individuals who visited our apps and websites in a given calendar month. Visitors to our apps and websites are counted independently. As a result, a consumer that visits or engages with our platform through both apps and websites will be counted multiple times in calculating Monthly Visitors. When presented for a period longer than a calendar month, Monthly Visitors is averaged over each calendar month in such period; March 2021

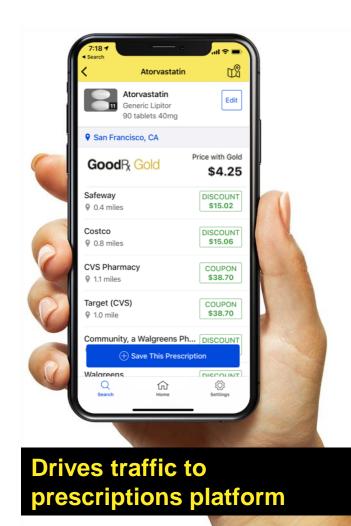
<sup>3.</sup> Based on 2016 medical marketing and advertising spend published in Journal of the American Medical Association in 2019.

<sup>2021</sup> compared with 2020.

### Telehealth expands our offerings







### Prescriptions provide platform to expand flywheel of adjacent services

Prescriptions

Subscriptions

Pharmaceutical Manufacturer Solutions

Telehealth

Marketplace



Good Rx Gold



**Good**R₄

Manufacturer Solutions

GoodR Care



Price discovery and discounts on prescriptions

**Business model:** 

Transaction Fees

Membership plans for discounted prescriptions with even higher savings

Business model:

Subscription (monthly / annual)

Brand drug consumer affordability solutions

**Business model:** 

Advertising and integrated technology partner

Online primary care visits and labtesting services

**Business model:** 

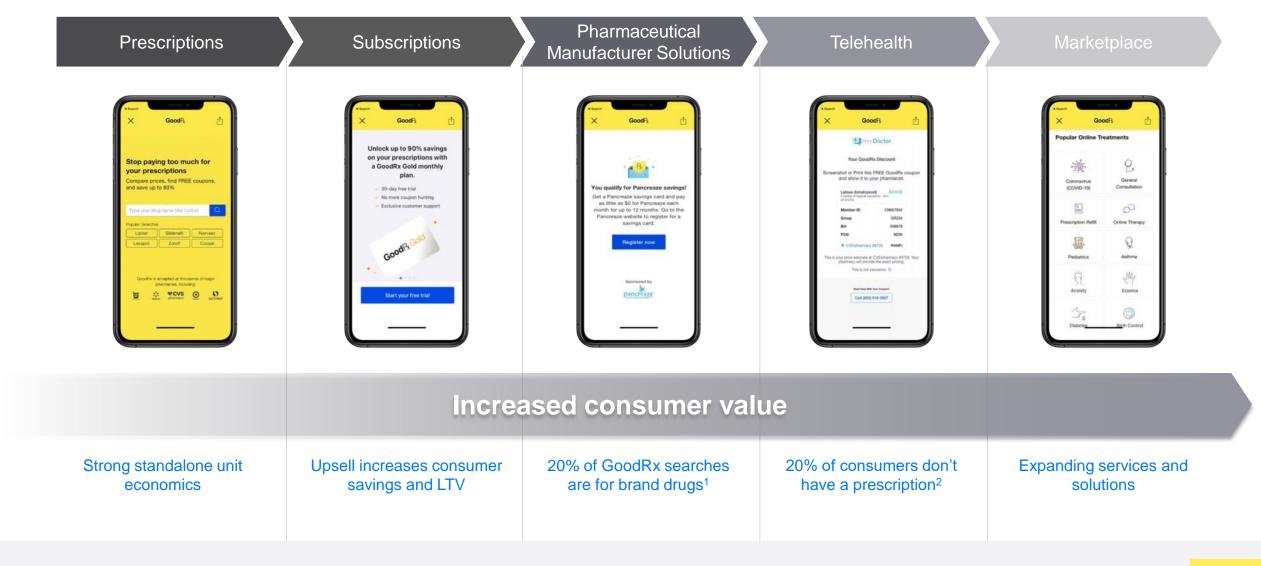
Per visit + mail order + lead generation for prescriptions

Expand telehealth offering though third-party providers

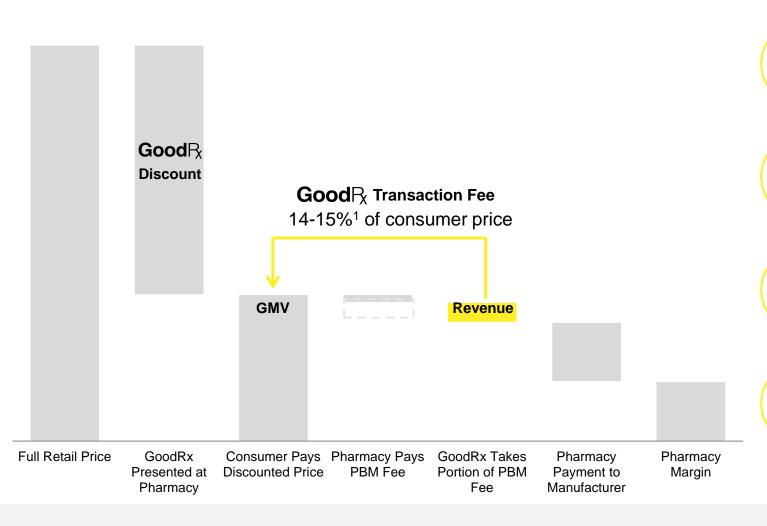
**Business model:** 

Referral fees + lead generation for prescriptions

#### Growing consumer value over time



### Prescription transaction example





#### **Consumer Seeks New Prescription**

Shelf prices vary widely across pharmacies



#### **GoodRx Presented at Pharmacy**

GoodRx becomes benefit of record



#### **Consumer Pays Discounted Price**

Discount of over 70%



#### **Pharmacy Pays PBM Fee**

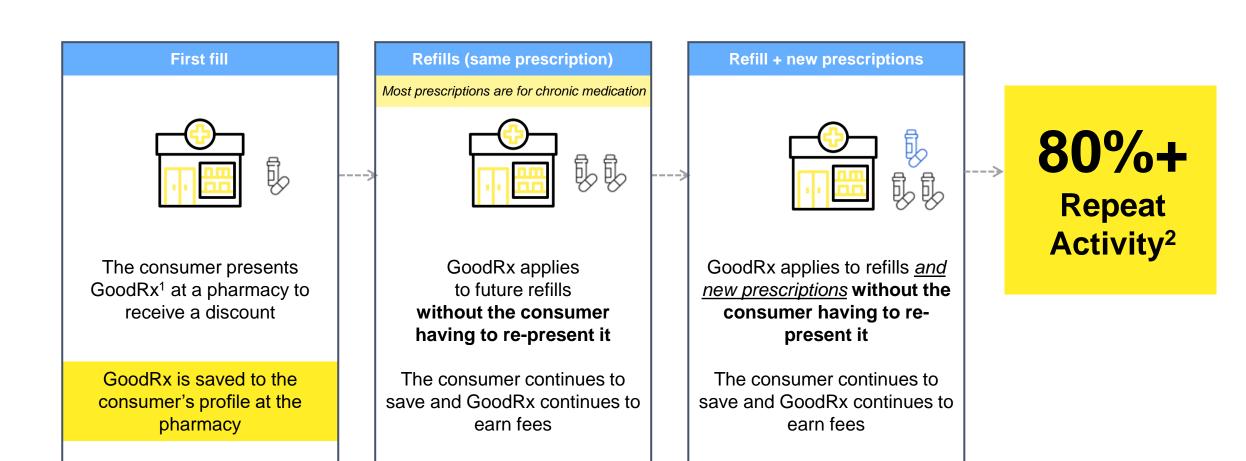
PBM receives fee



#### **GoodRx Takes Portion of PBM Fee**

This is revenue

### Multi-fill recurring usage drives repeat activity



### Strong consumer growth at scale

Monthly Active Consumers<sup>1</sup> (M)



### 931K

Subscription Plans<sup>2</sup> +96% YoY

### ~7M+

Individuals between MACs and Subscribers<sup>3</sup>

~20M

Monthly Visitors<sup>4</sup>

20%+
Brand Searches

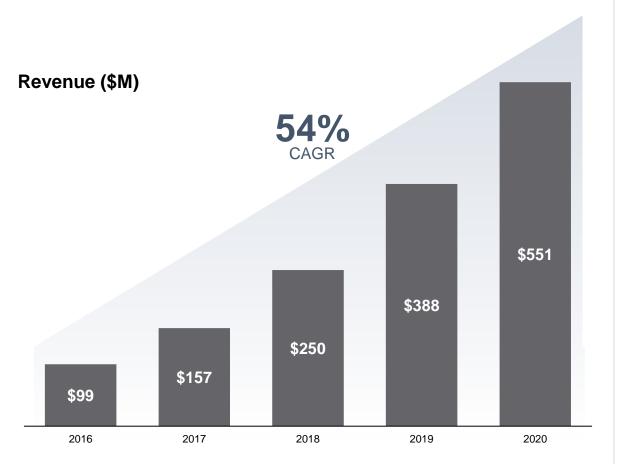
<sup>1.</sup> Refers to the number of unique consumers who have used a GoodRx code to purchase a prescription medication in a given calendar month and have saved money compared to the list price of the medication. A unique consumer who uses a GoodRx code more than once in a calendar month to purchase prescription medications is only counted as one Monthly Active Consumer in that month. A unique consumer who uses a GoodRx code in two or three calendar months within a quarter will be counted as a Monthly Active Consumer in each such month. Monthly Active Consumers do not include subscribers to our subscription offerings, consumers of our pharmaceutical manufacturers solutions offering, or consumers who used our telehealth offerings. When presented for a period longer than a month, Monthly Active Consumers is averaged over the number of calendar months in such period. Beginning in the fourth quarter of 2020, our Monthly Active Consumers we acquired through the acquisition of Scriptcycle in August 2020. Monthly Active Consumers grow acquired companies are only included beginning in the first full quarter following the acquisition.

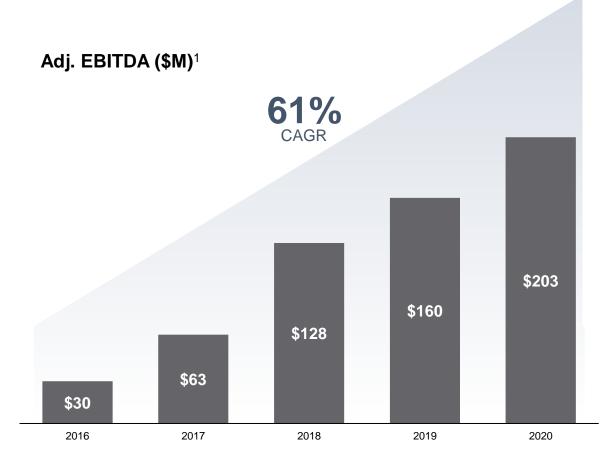
2. Represents the ending subscriber balance across both our subscription plans, GoodRx Gold and Kroger Savings Club as of March 31, 2021.

<sup>3.</sup> Represents the sum of March 2021 MAC and the number of individuals across Gold and Kroger as of March 31, 2021.

<sup>4.</sup> Monthly Visitors is the number of individuals who visited our apps and websites in a given calendar month. Visitors to our apps and websites are counted independently. As a result, a consumer that visits or engages with our platform through both apps and websites will be counted multiple times in calculating Monthly Visitors. When presented for a period longer than a calendar month, Monthly Visitors is averaged over each calendar month in such period; March 2021.

### Strong revenue growth uniquely coupled with high profitability





#### Building the leading digital platform for consumer healthcare

Transparency and trust is core to our platform

Consumer first approach is always top of mind

Macro trends drive the need for our solutions and technology

First mover advantage and partnership strategy create deep competitive moat

Every transaction reinforces value proposition to the ecosystem

Unique combination of scale, high-growth and profitability

Opportunity to become **the** leading digital healthcare platform in the United States

## Thank You

www.goodrx.com



# Appendix



### Adjusted EBITDA Reconciliation

(dollars in thousands)	Year Ended December 31				
	2016	2017	2018	2019	2020
Net Income (Loss)	\$8,913 <sup>1</sup>	\$28,7721	\$43,793	\$66,048	(\$293,623)
Interest income	(21)	(24)	(154)	(715)	(160)
Interest expense	3,541	6,970	22,193	49,569	27,913
Income tax expense (benefit)	6,188	10,931	8,555	16,930	(9,827)
Depreciation and amortization <sup>1</sup>	9,089	9,099	9,806	13,573	18,430
Other expense (income), net	154	(5)	7	2,967	(22)
Loss on extinguishment of debt <sup>2</sup>	-	3,661	2,857	4,877	-
Cash bonuses to vested option holders <sup>3</sup>	-	1,400	38,800	-	-
Financing related expenses <sup>4</sup>	-	-	-	463	1,319
Acquisition related expenses <sup>5</sup>	142	2	15	2,170	7,366
Stock-based compensation expense <sup>6</sup>	2,002	2,150	1,762	3,747	397,285
Charitable stock donation <sup>7</sup>	-	-	-	-	41,721
Payroll tax expense related to stock-based compensation	-	-	61	173	12,086
Loss on abandonment and impairment of operating lease assets8	-	-	-	-	961
Adjusted EBITDA <sup>9, 10</sup>	\$30,008	\$62,956	\$127,695	\$159,802	\$203,449
Adjusted EBITDA Margin <sup>11</sup>	30.2%	40.0%	51.2%	41.2%	36.9%

<sup>1. 2016</sup> and 2017 were audited using private company standards. Net Income and Depreciation and Amortization presented reflect the elimination of goodwill amortization due to shift away from private company GAAP and to make them comparable to 2018, 2019 and 2020 audited.

11. Adjusted EBITDA Margin is calculated as Adjusted EBITDA divided by revenues.

<sup>2.</sup> Related to early repayment of debt.

<sup>3. \$38.8</sup>m in in 2018 reflect bonuses paid to vested option holders in connection with special dividend payments made to stockholders.

<sup>4.</sup> Financing related expenses include third party fees related to proposed financings.

<sup>5.</sup> Acquisition related expenses include third party fees for actual or planned acquisitions, including related legal, consulting and other expenditures, retention bonuses to employees related to acquisitions, and change in fair value of contingent consideration.

<sup>6.</sup> Non-cash expenses related to equity-based compensation programs, which vary from period to period depending on various factors including the timing, number and the valuation of awards.

<sup>7.</sup> Non-cash expense related to a donation of 1,075,000 shares of our Class A common stock that was made to a charitable foundation in the fourth quarter of 2020.

8. Non-cash loss on the abandonment and impairment of operating lease assets related to certain office space that was abandoned or subleased.

<sup>9.</sup> Adjusted EBITDA is a non-GAAP financial metric.

<sup>10.</sup> Totals may not sum due to rounding.